

# **QUALITY ASSURANCE OF TRANSNATIONAL EDUCATION IN MALAYSIA**

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# QUICK FACTS ON TRANSNATIONAL EDUCATION (TNE) IN MALAYSIA

MODES OF TNE	NUMBER OF TNE PROVIDERS	NUMBER OF TNE PROGRAMS
FOREIGN BRANCH CAMPUSES	7 CAMPUSES	163
TNE PROGRAMS (IN COLLABORATION WITH LOCAL PROVIDERS)	105 PROVIDERS	603

Data extracted from the Malaysian Qualifications Register and the MQA List of Provisional Accreditation as of 17 September 2013

# QUALITY ASSURANCE OF TNE IN MALAYSIA

- Various forms of serious **interactions** between two higher systems: the host country and the TNEs' countries
- **Multiple facets and layers** of interactions involving
  - academic staff
  - academic units/departments
  - institutions
  - quality assurance agencies
  - authorities



# QUALITY ASSURANCE OF TNE IN MALAYSIA

- **Challenges** for two interacting higher education systems:
  - to maintain inherited national characters and institutional conventions
  - to adapt to other's requirements
  - to avoid conflicts that could hinder educational arrangements and activities



# QUALITY ASSURANCE OF TNE IN MALAYSIA

**Inclusivity vs Exclusivity**

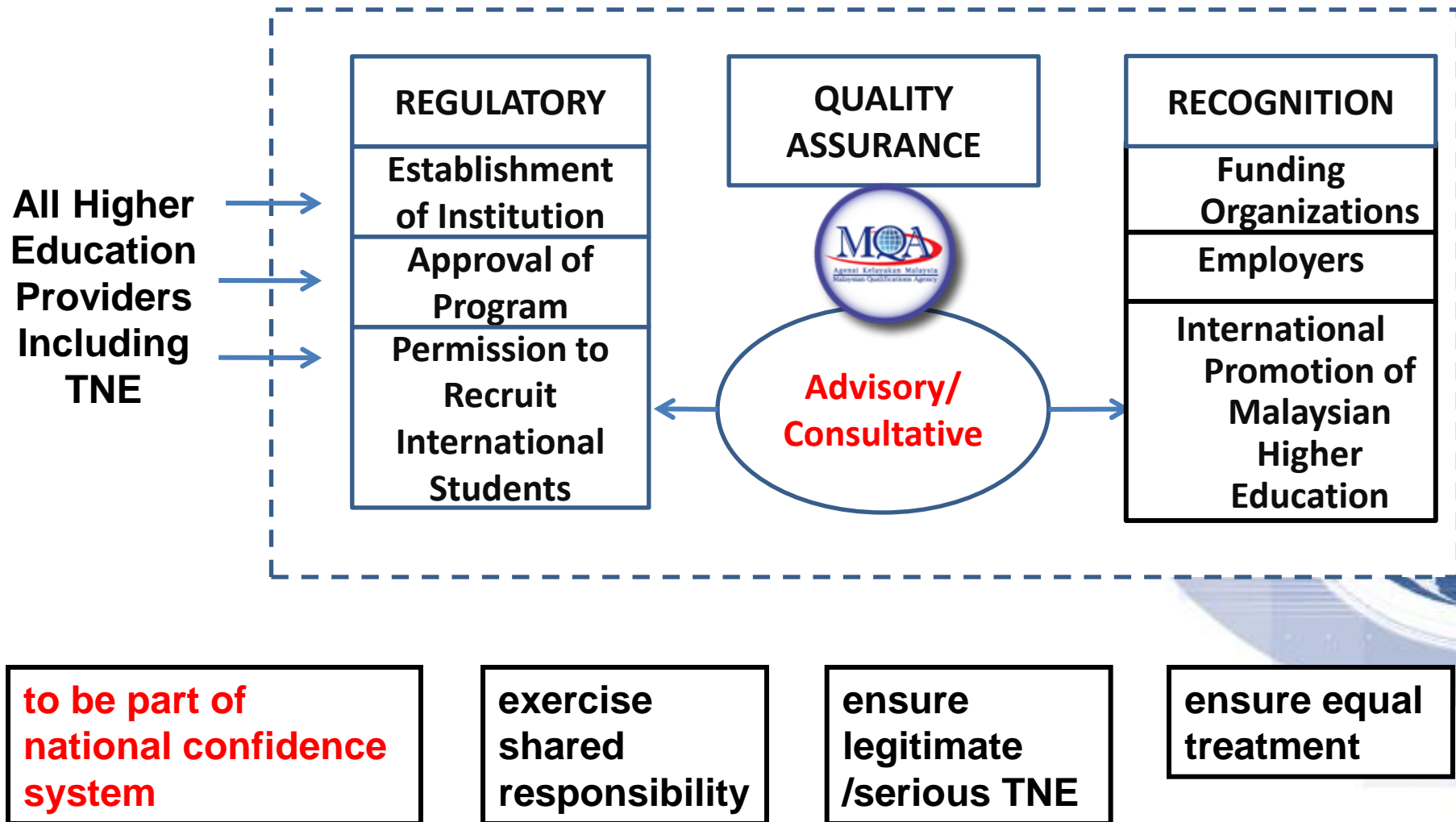


**Inclusivity + Exclusivity**



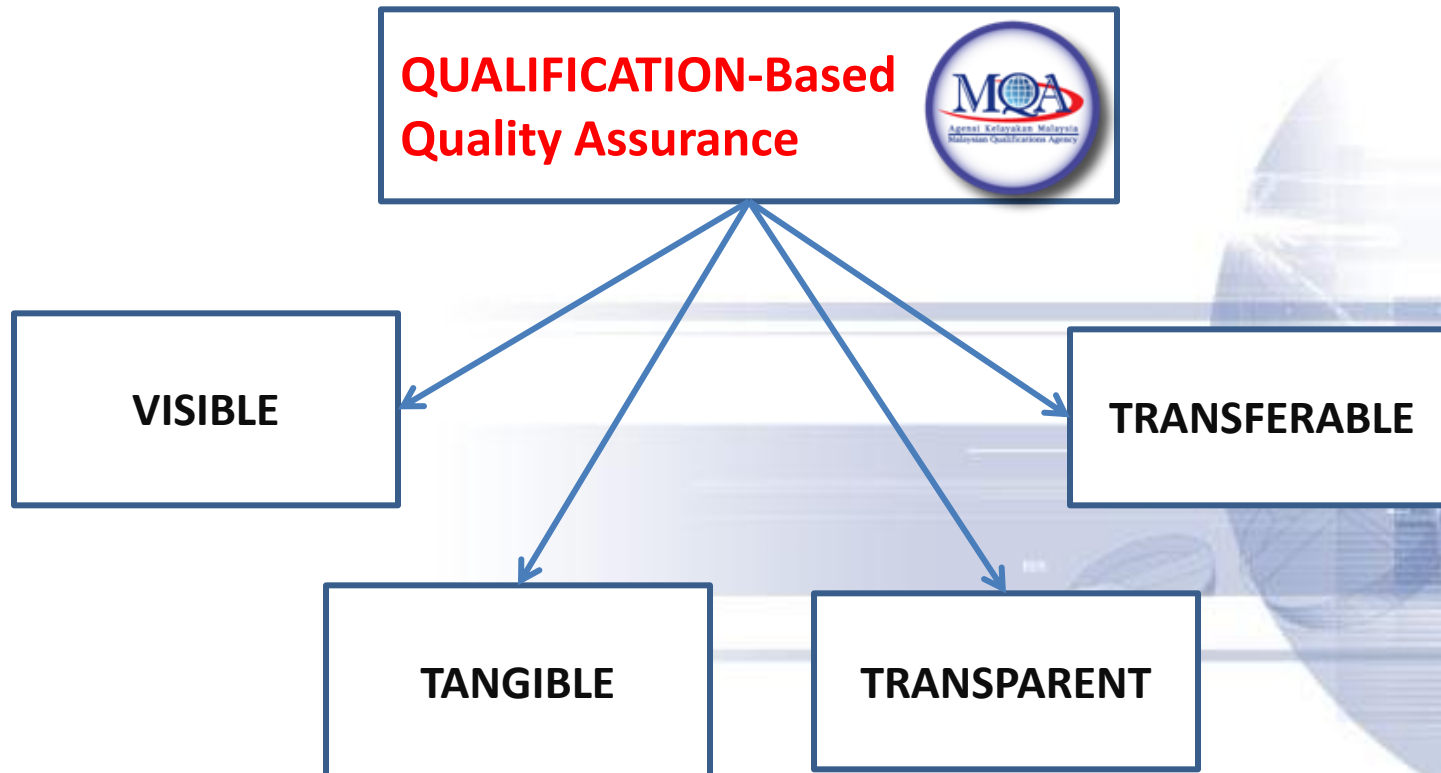
**of TNE in the Malaysian Quality Assurance System**

# INCLUSIVITY OF TNE IN THE MALAYSIAN HE QUALITY REGIME



# QUALITY ASSURANCE APPROACH

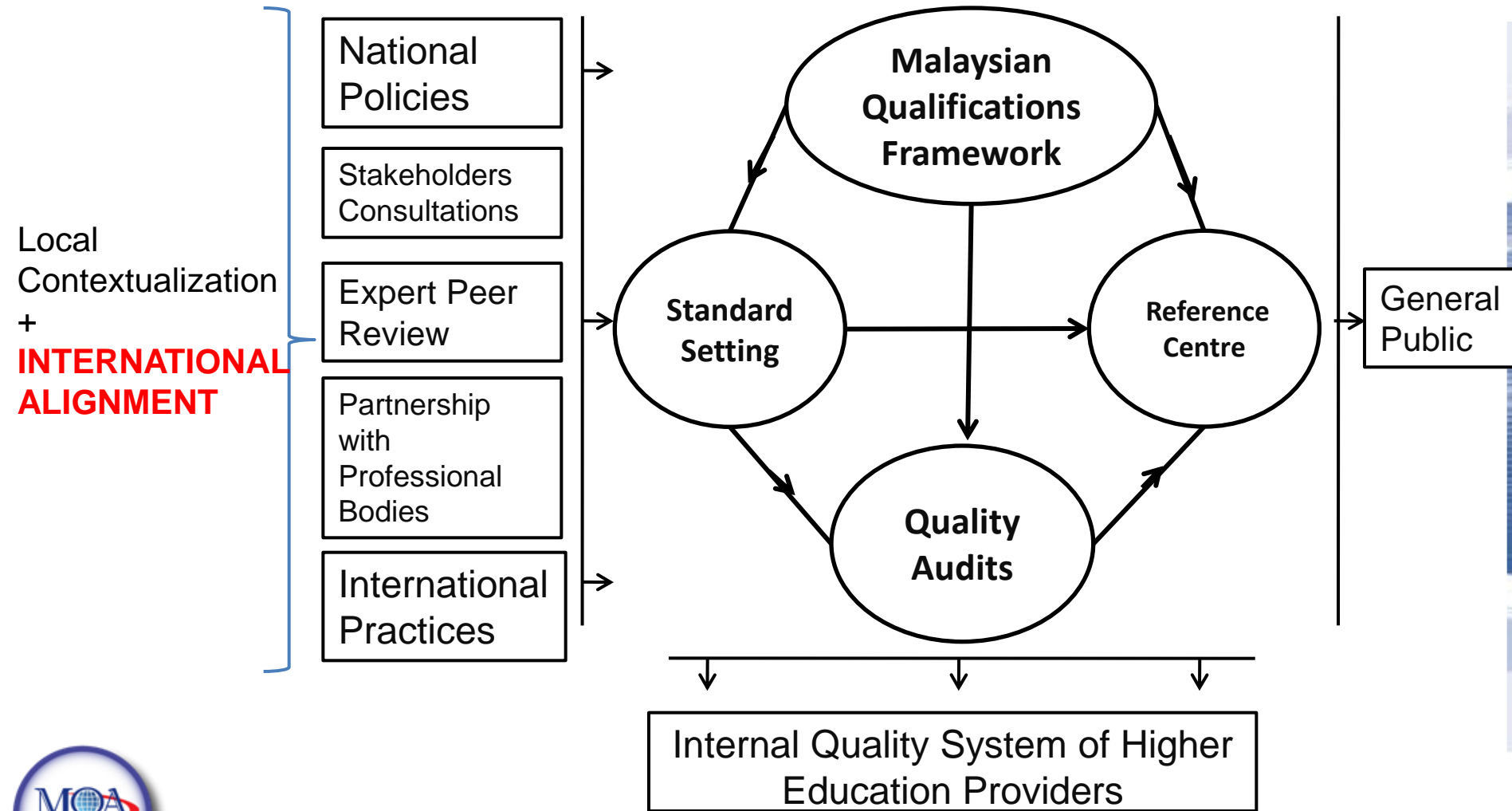
.... addressing compatibility/inclusivity of TNE



.... address various forms of TNE operation in relation to teaching, learning and **AWARDING** activities

# QUALITY ASSURANCE FRAMEWORK

.... addressing compatibility/inclusivity of TNE





# QUALITY ASSURANCE INDICATORS

## .... addressing compatibility/inclusivity of TNE

Vision, Mission, Educational Goals and Learning Outcomes	Program Design and Delivery	Assessment of Students
Student Selection and Support Services	Academic Staff	Educational Resources
Programme Leadership and Administration	Programme Monitoring and Review	Continual Quality Improvement

# QUALITY ASSURANCE INDICATORS

.... addressing compatibility/inclusivity of TNE



## (5) External Stakeholders/MQF/Discipline Standards

### (1) INPUT

Vision, Mission & Educational Goals

Program Design / Learning Outcomes

Student Selection

Academic Staff

Educational Resources

Leadership & Administration

### (2) PROCESS

Assessment of Students

Program Delivery

Student Support

Program Monitoring & Review

### (3) OUTPUT

Grades/Graduates

Monitoring Feedback & Report of Program Review

### (4) Continuous Quality Improvement

# QUALITY ASSURANCE INDICATORS

## .... addressing compatibility/inclusivity of TNE

- ensure compatible **expectations and priorities** on the quality of educational arrangements
- allow TNE providers to describe its system and practices

# EXCLUSIVITY OF TNE IN THE MALAYSIAN QUALITY ASSURANCE SYSTEM

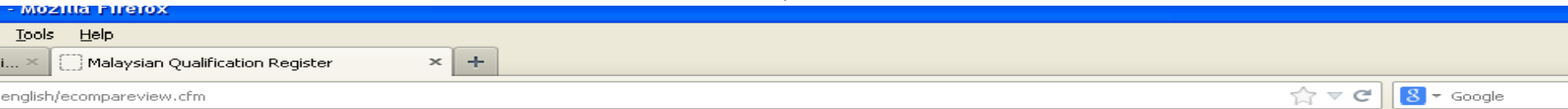
- ‘mirror **curriculum**’
- equivalent arrangements of **program delivery**
  - student entry requirement/transfer
  - support on educational resources
  - student academic support
  - student assessment
- similar arrangement on **internal quality system**
- identical **award**

# EXCLUSIVITY OF TNE IN THE MALAYSIAN QUALITY ASSURANCE SYSTEM

- ensure comparable **student learning experience** to the delivery at home campus
- ensure similar **privileges** enjoyed by the award granted to the delivery at the home campus
- respect **autonomy and creativity** in educational activities

# INCLUSIVITY + EXCLUSIVITY OF TNE IN THE MALAYSIAN QUALITY ASSURANCE SYSTEM

## EXAMPLE : MALAYSIAN QUALIFICATIONS REGISTER



mqr@mqa.gov.my

**MALAYSIAN QUALIFICATIONS REGISTER**  
Malaysian Qualifications Agency



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### Qualification Comparison

<b>Name of Qualification</b>	Diploma Of International Hotel Management In Collaboration With International College Of Hotel Management, Australia <b>A1574</b>	Master of Business Administration in collaboration with Anglia Ruskin University, UK <b>MQA/FA0662</b>	Bachelor of Arts in Communication 4+0 in collaboration with Southern New Hampshire University, USA <b>A8846</b>
<b>Date of Accreditation</b>	Starting 06/03/2008	Starting 06/06/2012	Starting 10/04/2012
<b>Name of Institution</b>	YTL International College Of Hotel Management	FTMS College (Previously known as : Institut Latihan FTMS-ICL (Lebu Ampang))	HELP College of Arts and Technology (Previously known as : HELP International College of Technology)
<b>Address</b>	Tingkat 2, Hotel Vistana No. 9, Jalan Lumut 50400 Kuala Lumpur WP Kuala Lumpur	No. 24-30, Jalan Hang Kasturi 50000 Kuala Lumpur WP Kuala Lumpur	3.01 Aras 1-7, Kompleks Metro Pudu 1, Jalan Metro Pudu 2, Fraser Business Park 55200 Kuala Lumpur WP Kuala Lumpur
<b>Telephone No.</b>	03-4042 8000	03-2050 9595	03-2788 2000
<b>Fax No.</b>	03-4044 6800	03-2050 9511	03-9222 7200
<b>E-mail</b>	<a href="mailto:info@ytl.ichm.edu.my">info@ytl.ichm.edu.my</a>	<a href="mailto:ftms@ftms.edu.my">ftms@ftms.edu.my</a>	<a href="mailto:enquiry@helpcat.edu.my">enquiry@helpcat.edu.my</a>
<b>Website</b>	<a href="http://www.ytl.ichm.edu.my">www.ytl.ichm.edu.my</a>	<a href="http://www.ftms.edu.my">www.ftms.edu.my</a>	<a href="http://www.helpcat.edu.my">www.helpcat.edu.my</a>
<b>Type</b>	Diploma	Masters Degree	Bachelors Degree
<b>Level</b>	4	7	6
<b>NEC Field (National Education Code)</b>	811 (Hotel, Restaurant and Catering)	340 (Business and Administration (Broad Programmes))	321 (Journalism and Reporting)
<b>No. of Credits</b>	90	47	123
<b>Duration of Study (Years)</b>	2.5	1	4

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Malaysian Qualifications Register (MQR)

Information on Accreditation

Search for Qualifications

→ Public Institutions

→ Private Institutions

→ Malaysian Skills Qualifications

→ Search by Keyword

→ Guide

Salinan Cetak Akreditasi MQA

Glossary

FAQ

#### contact us

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No. Tel : +603 - 7968 3315/3338  
E-Mail : [mqr@mqa.gov.my](mailto:mqr@mqa.gov.my)

sitemeter.com  
1,513,299

# OVERALL REFLECTION

## INCLUSIVITY

- address compatibility
- to be part of the host's national confidence system
- macro framework and international principles



## EXCLUSIVITY

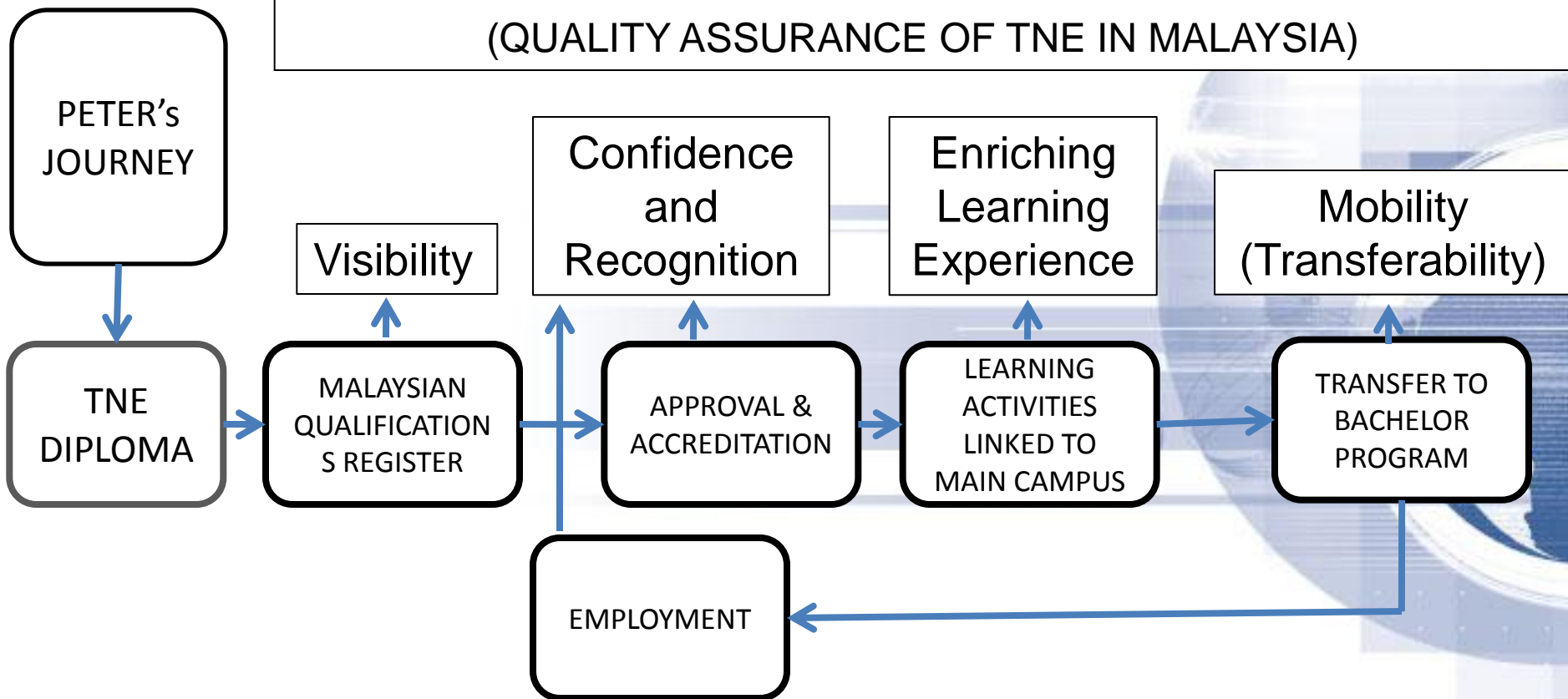
- respect diversity
- preserving the TNE's inherited characters of HE system
- case-to-case basis



PROTECTION OF STUDENT'S INTEREST

# OVERALL REFLECTION

## PROTECTION OF STUDENT'S INTEREST (QUALITY ASSURANCE OF TNE IN MALAYSIA)





ありがとうございます

TERIMA KASIH

THANK YOU

