QUALITY ASSURANCE OF HIGHER EDUCATION IN TIMES OF CHANGE

UNIVERSITY QUALITY ASSURANCE FORUM AND STUDY SEMINAR 2019



JUDITH S. EATON, PRESIDENT

COUNCIL FOR HIGHER EDUCATION ACCREDITATION



GLOBAL CHANGE - HIGHER EDUCATION AND QUALITY ASSURANCE

U.S. HIGHER EDUCATION AND ACCREDITATION

LOOKING TO THE FUTURE



GLOBAL CHANGE

ACCESS/OPPORTUNITY/MOBILITY – INEQUALITY, DIVERSE STUDENT POPULATION

QUALITY, TRUST, COMPETENCE - AND DOUBT

ACADEMIC FREEDOM AND FREE SPEECH - SUSTAIN

DIFFICULT POLITICAL ENVIRONMENT - SOME COUNTRIES



GLOBAL CHANGE – 2

ROLE OF GOVERNMENT VS. AUTONOMY, GOVERNANCE



DIVERSIFICATION OF PROVIDERS: NON-INSTITUTIONAL, MOOCS, COMPANIES, ONLINE, FOR-PROFIT

DIGITIZATION - TECHNOLOGY CHANGING HOW WE WORK - GDN, BOLOGNA DIGITAL, MICRO-CREDENTIALS

REGIONALIZATION AND INTERNATIONAL ENGAGEMENT – EU-SHARE, CLIMATE CHANGE EFFORT, CAMPUS ASIA, RANKINGS



HIGHER EDUCATION AND QUALITY ASSURANCE

RESPOND...WE...

☑ RESPONSIVENESS

FOCUS ON ENROLLMENT GROWTH, OUTREACH AND SOCIAL EQUITY - INDIA, AFRICA, CHINA

EXPAND OF QUALITY ASSURANCE – NEW EDUCATION POLICY IN INDIA, PAKISTAN AND STRENGTHENING QUALITY ASSURANCE, REGIONAL QUALITY ASSURANCE IN AFRICA

REORGANIZE QUALITY ASSURANCE - UK

RE-AFFIRM VALUE OF ACADEMIC FREEDOM AND FREE SPEECH - EUROPE, UNITED STATES





HIGHER EDUCATION AND QUALITY ASSURANCE

RESPOND...WE... (2)

☑ RESPONSIVENESS

REAFFIRM THE INDEPENDENCE OF HIGHER EDUCATION

ADDRESS DIVERSIFICATION: MOOC ENROLLMENT WORLDWIDE, EXPANSION OF ALTERNATIVE PROVIDERS IN U.S., CHEA/CIQG QUALITY PLATFORM – PROVIDERS AND CREDENTIALS

ADDRESS DIGITIZATION: GRONINGEN DECLARATION NETWORK, UNESCÓ REPORT, BOLOGNA DIGITAL, CHEA-AACRAO

WE ARE RESPONDING....





U.S. HIGHER EDUCATION - CHARACTERISTICS

DECENTRALIZED AND DIVERSE - NO ONE "SYSTEM"

A RANGE OF TYPES OF INSTITUTIONS

7,600 INDEPENDENT INSTITUTIONS

21 MILLION STUDENTS





U.S. ACCREDITATION – CHARACTERISTICS

- > 85 INDEPENDENT ORGANIZATIONS
- > DECENTRALIZED
- > ALL TYPES OF INSTITUTIONS AND PROGRAMS
- MORE THAN 100 YEARS OLD
- CREATED, FUNDED, MANAGED, LED BY COLLEGES AND UNIVERSITIES NONGOVERNMENTAL







U.S. ACCREDITATION - TYPICAL STANDARDS

ACADEMIC QUALITY
PUBLIC ACCOUNTABILITY
QUALITY IMPROVEMENT



CHEA International Quality Group

STUDENT ACHIEVEMENT, CURRICULUM, FACULTY, SUPPORT SERVICES, FINANCES, ADMISSIONS, PLANNING, GOVERNANCE

U.S. HIGHER EDUCATION, ACCREDITATION ADDRESS GLOBAL CHANGE

- ACCESS "FREE COLLEGE," DEBT FORGIVENESS
- QUALITY, TRUST, COMPETENCE RESPONDING TO SURVEYS, POLLS, EMPLOYERS



ACADEMIC FREEDOM AND FREE SPEECH –
REAFFIRMATION AND REDEFINITION BASED ON
E.G., RACE, PRIVILEGE; SOCIAL MEDIA AND
FACULTY, ROLE OF STATES AND FEDERAL
GOVERNMENT



U.S. HIGHER EDUCATION, ACCREDITATION ADDRESS GLOBAL CHANGE - 2

- DIVERSIFICATION OF PROVIDERS MOOC AND COMPANY (STRAIGHTERLINE) PARTNERSHIPS, INDEPENDENT MOOCS, BLENDED LEARNING, "NEW" INSTITUTIONS MINERVA
- DIGITIZATION EXPERIMENTATION WITH AI, MACHINE LEARNING, PREDICTIVE ANALYTICS, GROWTH OF ONLINE
- PARTNERSHIP...CURRICULUM, FACULTY, RESEARCH, STUDENTS



FUNDAMENTAL CHANGE FOR U.S. HIGHER EDUCATION AND ACCREDITATION



- WHO PROVIDES HIGHER EDUCATION
- WHAT COUNTS AS HIGHER EDUCATION
- > WHO HAS ACADEMIC AUTHORITY IN HIGHER EDUCATION
- > WHO JUDGES HIGHER EDUCATION QUALITY
- GROWING ROLE OF GOVERNMENT IN HIGHER EDUCATION AND ACCREDITATION
- > PRESSURE FOR CHANGE AND INNOVATION



U.S. FEDERAL LAW AND POLITICS CHANGING ACCREDITATION - UNKNOWNS

- ► HIGHER EDUCATION ACT REAUTHORIZATION NEW LAW
- "NEGOTIATED RULEMAKING" NEW REGULATIONS
 FOR ACCREDITATION
- RETHINKING OVERSIGHT BY DEPARTMENT OF EDUCATION NEW PRACTICE -"HANDBOOK"







NET IMPACT - LAW AND POLITICS GENERAL

PRESSURE FOR OUTCOMES AND TRANSPARENCY



PRESSURE FOR INNOVATION

DOMINANT FEDERAL GOVERNMENT ROLE IN QUALITY



NET IMPACT - LAW AND POLITICS - SPECIFICS - 2

...PARTISANSHIP

...FEDERAL ACCOUNTABILITY MEASURES

...EXPANSION OF GOVERNMENT AID

...COMPETITION - QUALITY ASSURANCE

...QUALITY EXPECTATIONS EXPANDING: ACADEMIC FOCUS TO FINANCIAL FOCUS TO EQUITY FOCUS ...EQUITY PARAMOUNT – "ACCESS PHASE 2"







WHAT IS MOST WORRISOME?

CLOSURES



- FOR-PROFIT HIGHER EDUCATION
- MORE GOVERNMENTAL CONTROL
- LESS FUNDING







CHEA NATIONAL QUALITY DIALOGUE LEADERSHIP FOR FUTURE DISCUSSION AND ACTION – QUALITY IN HIGHER EDUCATION

2019 - 2021





CHEA International Quality Grou

EXPLORE NATIONAL QUALITY CONVERSATIONS

FUTURE FRAMING OF ACADEMIC QUALITY INTERVIEWS, MEETINGS, PAPERS

CHEA INTERNATIONAL QUALITY GROUP

CIQG INTERNATIONAL QUALITY PRINCIPLES
ACADEMIC CORRUPTION
2019 ANNUAL MEETING: SUSTAINING TRUST

ACCOUNTABILITY, STUDENT LEARNING OUTCOMES, INNOVATION

DIVERSE PROVIDERS AND QUALITY PLATFORM





nternational

LOOKING TO THE FUTURE

EIGHT MAJOR GLOBAL CHALLENGES



INTERNATIONAL QUALITY ASSURANCE ADDRESSING THE MANY CHALLENGES

U.S. HIGHER EDUCATION AND ACCREDITATION ADDRESSING MOST OF THEM, SOME MORE ROBUSTLY THAN OTHERS

THE LIKELY RESULT WILL BE FUNDAMENTAL CHANGE







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THANK YOU

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